



Positive Dogs

Positive Training for you and your dog

Email: enrol@positivedogs.com.au Ph: 0416 090 600

www.positivedogs.com.au

Private Training Consultations

Preparing for your first session

A 2-hour consultation seems like a long time but in reality, the session flies by! It is important for you to be prepared and equipped to start training to ensure that you get the best value out of your time.

Before your instructor arrives, follow this checklist so you and your dog are ready:

- High-value treats: For example, chicken roll, sausage, or cooked chicken breast – Cut into ½ - 1cm size pieces, or smaller for puppies and small breeds of dogs.
- Collar and lead – about 1.5 metres in length.
- Treat pouch or bag (bum bags work well) for easy delivery of treats.
- Completed *My Chosen Breed* form – this gives you a better understanding of who your dog is before we even start.
- A list of important questions/issues you want to discuss with your instructor.
- Be relaxed and ready to learn 😊

During this session, we will discuss:

- Any training or behaviour problems you are experiencing.
- Collect important information about your dog and your dog's environment.
- Give you an insight into how dogs learn to make training easy.
- Learn about and practise training exercises specific to your dog's needs.
- Plan for our next session.

Conditions of Private Training Sessions

- Training sessions will be scheduled one to four weeks apart depending on your dog's needs.
- **Refunds** will not be given once training has commenced.
- **One scheduled training session** may be cancelled by the client without penalty.
- If a scheduled training session is cancelled by the client on more than one occasion, **that session will be forfeited.**
- If the instructor cancels any scheduled training session, there is no penalty to the client and all sessions cancelled by the instructor will be honoured.
- Any training sessions remaining will expire after a period of six (6) months from the date of the initial consultation. During this time, every attempt will be made by the instructor to schedule remaining sessions via email or phone communication. Failure to respond to booking attempts by the expiration date OR repeated cancellations will result in forfeiture of any remaining sessions.

Please refer to our website FAQs and Terms & Conditions for more information.