



## Positive Dogs

Positive Solutions for you and your dog

Email: [positive\\_dogs@tpg.com.au](mailto:positive_dogs@tpg.com.au) Phone: 0416 090 600

### Private Consultation and Training

#### Preparing for your first lesson

A 2 hour session seems like a long time but this time flies by so it is important that you get the most out of your initial consult. Before your instructor arrives it is important to be prepared and ready for training so that you get the most out of your time with the instructor.

Follow this checklist to ensure you and your dog are ready.

#### You will need:

- High value treats - such as chicken roll, sausage or cooked chicken breast - cut into ½ - 1cm size pieces – smaller for puppies or small breed dogs.
- Collar and lead (about 1.5 metres in length)
- Treat pouch or bag – bum bags work well – for easy delivery of treats.
- Completed 'My Chosen Breeds' form – gives you a better understanding of who your dog is
- Written out a list of important questions/issues you want to discuss with your instructor
- Be relaxed and ready to learn 😊

#### During this session, we will discuss:

- Any training or behaviour problems you are experiencing
- Collect important information about your dog and your dog's environment
- Give you an insight into how dogs learn to make training easy
- Learn about and practise training exercises specific to your dog's needs
- Plan for our next session

#### Payment options

Your instructor can take cash or EFTpos payments on the day of consult. Alternatively you can pay by direct deposit. Direct deposit details are:

**Acc name: Positive Dogs**

**BSB: 112 879**

**Account: 422 104 230**

#### Payment and Conditions of Private Training Sessions

- **Full payment** must be made on or prior to the first training session via cash, direct deposit or EFTpos
- **Refunds** will not be given once training has commenced.
- All training sessions will be scheduled one to four weeks apart depending on your dog's needs.
- **One scheduled training** session may be cancelled by the client without penalty.
- If a scheduled training session is cancelled by the client on more than one occasion that session will be forfeited.
- If the instructor cancels any scheduled training session there is no penalty to the client and all sessions cancelled by the instructor will be honoured.
- Any training sessions remaining will expire after a period of **six (6) months** from the date of the initial consultation. During this time every attempt will be made by the instructor to schedule remaining sessions via email or phone communication. Failure to respond to booking attempts by the expiration date OR repeated cancellations will result in forfeiture of any remaining sessions.